Telescoping Flagpole Installation Instructions

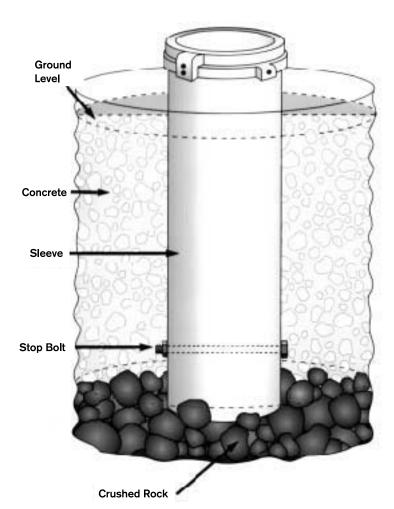
Patent #5, 540, 017

CAUTION: Failure to follow these instructions can result in PERSONAL INJURY! Please read these instructions in its' entirety before attempting to complete this process.

What You Will Need

- Telescoping Flagpole
- Sleeve that came with the Telescoping Flagpole
- 3 bags of pre-mixed concrete (40 lbs each)
- Measuring stick
- Level
- Small rock or course gravel
- Something to mix the concrete or cement

For Technical Assistance call SunSetter Products 1-800-670-7071

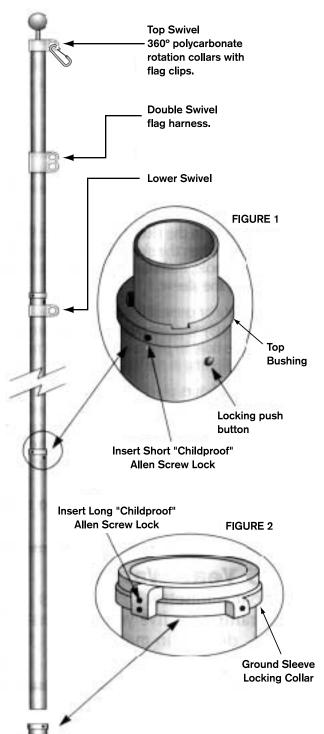


- 1. Make sure you have all items listed.
- 2. Dig a hole approximately 12" in diameter and 22" deep in hard soil conditions. A larger hole may be required in light soil.
- 3. Place a bed of gravel or small rock in the hole.
- 4. Install the stop bolt and nut through the sleeve as shown. This is important since the bolt will keep the flagpole up off the bottom.
- 5. Place the sleeve in the hole with stop bolt facing down.
- 6. Place small rock or gravel in and around the sleeve to a height of 2" from the bottom of sleeve. This will help with drainage.
- 7. Mix the concrete or cement.
- 8. Pour the concrete or cement around the sleeve, being careful not to get concrete or cement inside the sleeve. Fill the hole approximately 1" from ground level with the concrete or cement.
- Place the flagpole in the sleeve and level the flagpole from two sides. When the sleeve is level, carefully remove the flagpole, making sure you do not disturb the position of the sleeve.
- 10. Let the concrete or cement harden for at least 24 hours. We strongly suggest placing some warning or object near the hole to prevent people from moving the sleeve or tripping in the hole.
- 11. After at least 24 hours place dirt or other landscape material around the sleeve to create a finished look and prevent accidents. The plastic cap that comes with your flagpole should be used to plug the sleeve when the flagpole is removed from the sleeve.

(Instructions for use on reverse side...)

How to Use Your Flagpole





To Raise the Pole

Pull each section up <u>slowly</u> until automatically locked, starting from the top inner section.

To Lower the Pole

CAUTION: Hold on to the section to be lowered. Press the locking button (see Figure 1) to release, and allow the section to slide down <u>slowly</u> through your hands.

To Secure each Section in the Extended Position with the Optional Childproof Lock

- 1. A small bag that contains the "childproof" Allen screw locks for the section bushings and ground sleeve collar, as well as a 5/64" Allen wrench is included with each flagpole. Install one short "childproof" Allen screw lock in the threaded hole of each top bushing of every pole section.
- **2.** Using the Allen wrench supplied, turn the screw lock 3 complete turns to secure the desired position. Do NOT overturn. (See Figure 1).

CAUTION: Before releasing the push button to lower each section, unlock the Allen screw so the head of the screw is flush with the outside edge of the bushing. Failure to do so could result in the pole being scratched.

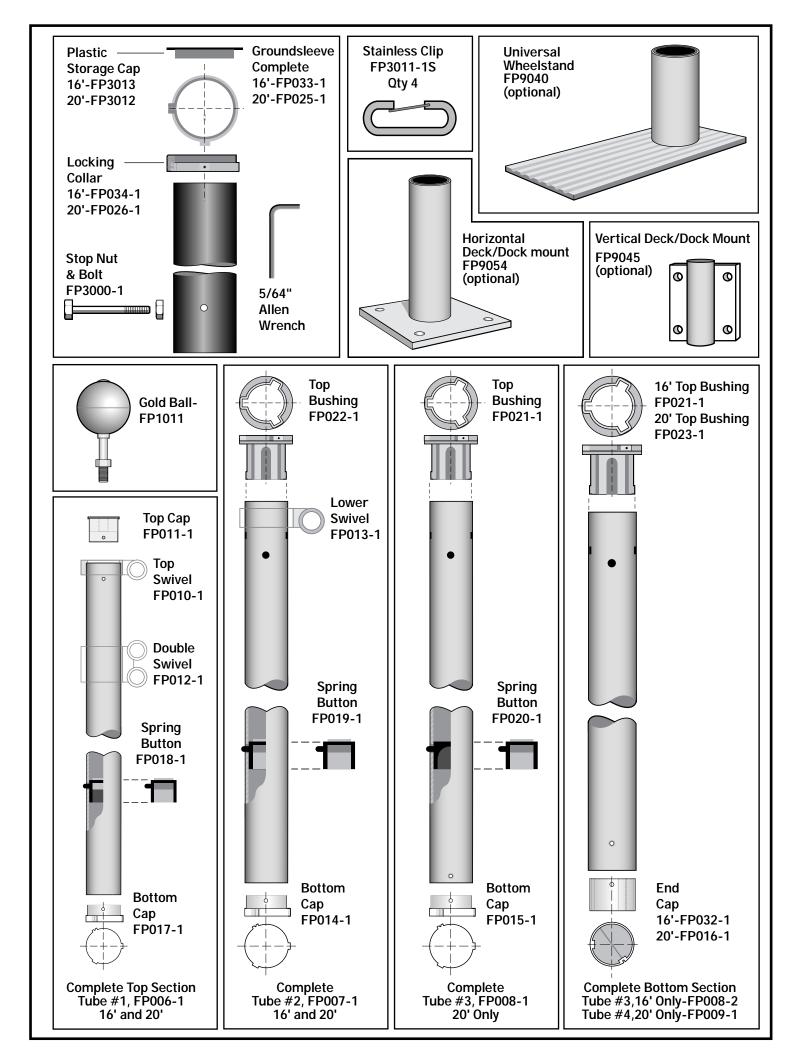
Prior to Using the Optional Locking Ground Sleeve Feature

- 1. Insert the pole into ground sleeve.
- 2. Install one long "childproof" Allen screw lock in the threaded hole of the ground sleeve collar.
- **3.** Tighten the Allen screw lock against the pole to make a mark (See Figure 2).
- **4.** Loosen the Allen screw lock and remove the pole from the sleeve.
- **5.** CAUTION: Extend the second section from the bottom at least 2 feet to prevent drilling through both poles.
- **6.** Center punch at the mark left by the screw lock, and using a 3/16" drill bit, drill a hole through one wall of the outer section.

To Secure the Pole to the Ground Sleeve

- 1. Align the drilled hole in the pole with the Allen locking screw lock in the locking collar.
- **2.** Using the Allen wrench supplied, turn the screw lock 4 complete turns to secure the collar to the pole. Do <u>NOT</u> overturn. (See Figure 2).

Caution - Do Not Use Any Silicone Lubricants



Parts List

Part #	Description	
FP006-1	Tube #1 (top) Complete Anodize	
FP007-1	Tube #2 Complete Anodized	
FP008-1	Tube #3 (for 20') Complete Anodized	
FP008-2	Tube #3 (largest on 16') Complete Anodized	
FP009-1	Tube #4 (largest on 20') Complete Anodized	
FP010-1	Top swivel (w/out clips)	
FP011-1	Tube #1 Top Cap	
FP012-1	Double Swivel (w/out clips)	
FP013-1	Lower Swivel (w/out clips)	
FP014-1	Tube #2 Bottom Cap	
FP015-1	Tube #3 Bottom Cap	
FP016-1	Tube #4 Base Cap w/foam bumper (for 20' only)	
FP017-1	Tube #1 Bottom Cap	
FP018-1	Tube #1 Spring Button	
FP019-1	Tube #2 Spring Button w/foam bumper	
FP020-1	Tube #3 Spring Button w/foam bumper	
FP021-1	Tube #3 Clear Top Bushing w/set screw	
FP022-1	Tube #2 Clear Top Bushing w/set screw	

Part #	Description	
FP023-1	Tube #4 Clear Top Bushing w/set screw	
FP025-1	Ground sleeve for 20' pole-Complete/ w/collar	
FP026-1	Locking Collar w/set screw for 20' ground sleeve	
FP032-1	Tube #3 Base Cap w/foam bumper (for 16' only)	
FP033-1	Ground sleeve for 16' pole-Complete w/collar	
FP034-1	Locking Collar w/set screw for 16' ground sleeve	
FP1011	Gold Ball (3")	
FP1012	Nylon US Flag (3 x 5)	
FP1600-1	Hardware Kit for 16' flagpole	
FP2000-1	Hardware Kit for 20' flagpole	
FP3000-1	Ground sleeve stop bolt w/nut	
FP3010-1	Allen wrench 5/64"	
FP3011-1S	Flag Clips (4) for swivels (stainless)	
FP3012	Plastic storage cap for 20' flagpole	
FP3013	Plastic storage cap for 16' flagpole	
FP9040	Wheelstand- 20'	
FP9045	Vertical Deck/ Dock Mount- 20'	
FP9054	Horizontal Deck/ Dock Mount- 20'	

TROUBLESHOOTING

IF	THEN
The spring button will not pop out	The button needs to be replaced.
The top swivel does not	Check to see that the mounting screw for the top cap is not
swivel	too tight, binding the top swivel.
The double swivel does not	Check to see that the small tab between the two loops of the
swivel	double swivel is not missing. If the loops are not held apart by
The lower swivel does not	this tab, the swivel will need to be replaced. Check to see that the small tab between the two loops of the
swivel	lower swivel is not missing. If the loops are not held apart by
SWIVE1	this tab, the swivel will need to be replaced.
You would like to fly a larger flag	Attach either one 4x6 or one 5x7 flag to the pole.

SunSetter Flagpole 5-YRS Manufacturer's Limited Warranty

This limited warranty is extended by the manufacturer, SunSetter Products Limited Partnership, 184 Charles Street, Malden, Massachusetts 02148 to the original purchaser and may not be assigned or transferred to subsequent owners. This Warranty applies only to SunSetter Flagpoles purchased and installed in the US. To activate this warranty or to receive coverage, the original purchaser must fill out and mail to SunSetter Products the registration card included with the product, or submit the online registration form at www.myflagpole.com or show SunSetter Products a dated proof of delivery (copy of original purchase receipt) when submitting a claim. The purchaser agrees and acknowledges that this Warranty agreement constitutes an executory contract.

Under this Warranty, the SunSetter Flagpole has a five (5) year limited warranty, from the date of the original purchase, against manufacturer's defects. Subject to the terms and conditions set forth herein, SunSetter Products will furnish replacement for parts found by SunSetter Products to be defective in design, manufacture or assembly, provided that the flagpole is not subjected to excessive winds.

A. WHAT IS NOT COVERED UNDER THIS WARRANTY

- 1. Any failure or damage of the components that results from normal wear and tear, negligence, misuse, accident, improper installation or stormy weather is not covered by this Warranty.
- 2. Labor charges connected with installation of replacement parts are not covered by this Warranty.
- 3. Freight expenses to and from SunSetter Products in shipping damaged or replacement parts are not covered by this Warranty and must be paid by the purchaser.
- 4. This Warranty is exclusive to the Flagpole and does not apply to the flag.

B. GENERAL PROVISIONS AND LIMITATIONS

- 1. THE WARRANTY GRANTED HEREIN IS THE EXCLUSIVE REMEDY FOR THE PURCHASER. SUNSETTER PRODUCTS MAKES NO OTHER WARRANTIES TO THE PURCHASER, EXPRESS, STATUTORY, IMPLIED OR OTHERWISE AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATIONS, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.
- 2. TO THE EXTENT PERMITTED BY LAW, SUNSETTER PRODUCTS SHALL HAVE NO LIABILITY TO THE PURCHASER OR ANY OTHER PERSON FOR INCIDENTAL, SPECIAL, CONSEQUENTIAL, INDIRECT OR SIMILAR DAMAGES OF ANY KIND OR NATURE WHATSOEVER, WHETHER ARISING OUT OF BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, NEGLIGENCE OR OTHER TORT, OR OTHERWISE, EVEN IF SUNSETTER PRODUCTS SHALL HAVE BEEN ADVISED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH POTENTIAL LOSS OR DAMAGE. IN NO EVENT SHALL SUNSETTER PRODUCTS BE LIABLE FOR LOSS OF PROFITS AND/OR WAGES.
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- 4. This warranty gives you specific rights, and you may have other rights, which vary from state to state.